

## Theta Trading Privacy Policy

### 1. Collecting your personal information

When you become a member, you supply us with the following information:

- Your name;
- Your email address; and
- Your credit card number and expiry date.

We collect this information (“personal information”) to allow us to fulfil your request for our services. If you do not supply us with your personal information, we cannot process your membership and consequently you cannot receive the information we supply to our members.

### 2. Our use and disclosure of your personal information

The primary purpose of collecting your personal information is to facilitate the supply of the financial information to you.

We may disclose your personal information without your consent in the following circumstances:

- If we are required to do so by law;
- We believe it is necessary to do so in order to provide you with a service which you have requested;
- To implement our terms and conditions of use;
- To protect the rights or property of Theta Trading, any subscriber of Theta Trading, or any member of the public; or
- To lessen a serious threat to a person's health or safety.

Additionally, we may use and/or disclose your personal information, with your consent, in the following circumstances:

- We may notify you of events and information which we consider, in good faith, you may find valuable;
- We may notify you of important changes to our website; or
- We may disclose your personal information to third parties for the purposes of notifying you of events and other information.

**For the purposes of the above, we shall assume that you have provided your consent to such disclosure, unless you advise us you wish to withdraw your consent, in the manner set out below.**

**You may withdraw your consent at any time simply by emailing us at <insert email address>. Please allow 2 business days for your request to be processed. Your withdrawal will not in any way prejudice your membership or your subscription to Theta Trading information and reports.**

Please note that in the above situations, we will ensure that such use and/or disclosure is strictly for the purposes set out above, and we will take all reasonable steps to ensure that the third parties will keep your personal information private and confidential. If you decide to withdraw your consent, we will take all reasonable steps necessary to recover your personal information from these third parties.

### 3. Storage and security of your personal information

Theta Trading will take all reasonable steps to secure and keep secure your personal information, and to ensure that your personal information is accurate and up-to-date. Further, Theta Trading requires its employees, agents and contractors to maintain the confidentiality of any personal information disclosed to them in the course of carrying out their tasks.

Please maintain the confidentiality of your account details and please notify us immediately you become aware that your account has been accessed without your authorisation, or of any other breach of security. This will assist us in maintaining the privacy of your personal information.

#### **4. Your access to your personal information**

You may request access to your personal information that Theta Trading holds. Subject to the following exceptions, we will grant your request within 2 business days.

We reserve the right to deny your access for the reasons listed in National Privacy Policy 6, including the following:

- Providing access would pose a serious and imminent threat to the life or health of any individual;
- Providing access would have an unreasonable impact upon the privacy of other individuals;
- The request for access is frivolous or vexatious;
- Providing access would be unlawful;
- Denying access is required or authorised by or under law;
- Providing access would be likely to prejudice an investigation of possible unlawful activity; or
- Providing access would be likely to prejudice the prevention, detection, investigation, prosecution or punishment of criminal offences, breaches of a law imposing a penalty or sanction, or breaches of a prescribed law by or on behalf of an enforcement body.

#### **5. Our use of “cookies”**

To increase the functionality of the website, Theta Trading uses “cookies”.

Essentially, cookies are small text files placed on your computer’s hard drive by our website’s server. Cookies identify that your browser has accessed our webpage, and help to track and record your preferences and activities on the website.

Our website still functions without the aid of cookies. If you do not wish for us to place cookies on your computer’s hard drive, you may turn them off in your browser. To find out how to do so, please follow this [link](#) to Microsoft’s webpage on cookies.

Please also note that we record your IP address as and when you log on to our website to ensure that your access is not unauthorised.

#### **6. Links to third party websites**

This website may contain links to websites operated and maintained by third parties which Theta Trading may have no relationship. Theta Trading accepts no responsibility for the conduct of companies linked to our website. You should take the time to examine the terms and conditions of use, including any privacy policy, of the operators of these external websites.

## 7. **Your feedback**

We appreciate your feedback on the protection of the privacy of your personal information. You can contact us in relation to our privacy policy at the following email address: **<insert email address>**.

We will take all reasonable steps to protect the privacy of your information. However, if you become aware that your personal information has been used or disclosed in a manner that does not comply with the terms of this privacy policy and without your consent, please email us at **<insert email address>** and we will respond to your query or complaint as soon as possible.

## 8. **Changes to this privacy policy**

We reserve the right to change this privacy policy as and when our business requirements change and/or amendments to the law in Australia require us to do so. Any changes to this privacy policy will be posted to this webpage, so we urge you to visit this page regularly to ensure you are made aware of the most up-to-date privacy policy.